

REQUEST FOR SENIOR CITIZEN DISCOUNT

RECIPIENTS: Senior Citizen with at least one year of active service connection at Carmona Water District

AVAILABILITY OF SERVICE: Mondays to Fridays from 7:00 am to 5:00 pm (no noon break)
Saturdays from 7:00 am to 12:00noon

CONDITIONS:

- Meter registration should be in the name of the senior citizen for a period of one year.
- The Senior Citizen must be a resident of the household.
- Consumption should not exceed 30 cubic meters.
- Discount is granted by household regardless of the number of senior citizens living therein.
- There shall be annual renewal of application on or before January 31st of the current year.
- A senior citizen can only avail of one connection discount.
- Water connection must be residential.
- A valid Senior Citizen ID must be presented upon payment.

REQUIREMENTS:

- Valid Senior Citizen ID
- Latest picture
- Latest Community Tax Certificate
- Senior Citizen Discount Availment Form
- Any valid ID (SSS, GSIS, Voter's ID, Senior Citizen's ID, Company ID, Driver's License, Postal ID or any Government-issued ID), as needed
- Official Receipt

FEES:

- None

HOW TO AVAIL THESERVICE:

Follow these Steps		Duration of Activity (Under Normal circumstance)	Staff in Charge	Fee/s	Forms	Location
Applicant/Customer	Service Provider					
1. Proceed to the Customer Service and fill up Senior Citizen Discount Availment Form		5 minutes	Customer Services Assistant	None	Senior Citizen Discount Availment Form	Customer Service Counter (046) 430-0832 loc. 111
2. Submit the Senior Citizen Discount Availment Form and all the requirements	Accept, check and record the Senior Citizen Discount Availment Form and requirements submitted	3 minutes	Customer Services Assistant	None	Senior Citizen Discount Availment Form	Customer Service Counter (046) 430-0832 loc. 111

*******END OFTRANSACTION*******

DURATION OFTHESERVICE: Maximum of 8minutes

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